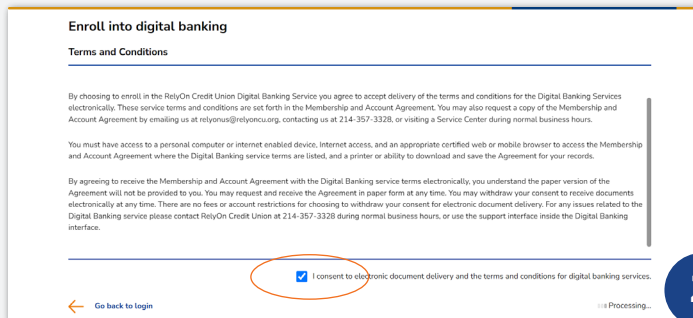


## Easy Enrollment Steps for Online Banking

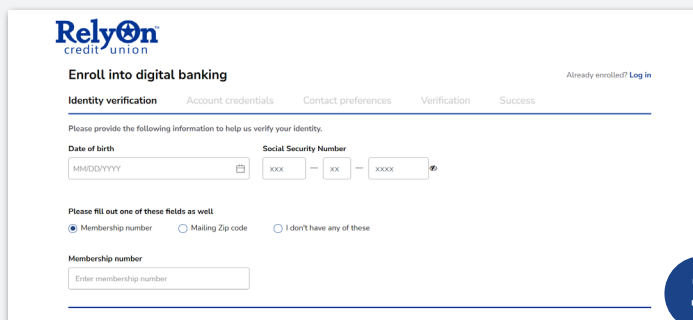
If you already enrolled on the mobile app, just enter your **new username and password** to access your accounts online.



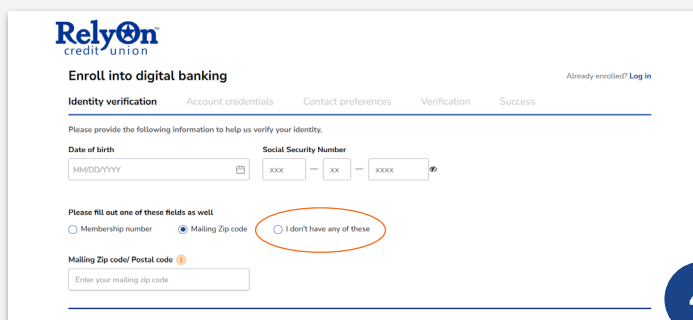
1. Go to **relyoncu.org** and click on Online Banking in orange. Then click on **"Enroll"**.



2. Click the box to consent to our terms and conditions.



3. Enter the information requested to verify your identity.



4. Choose member number or mailing zip code. Clicking **"I don't have any of these"** will prompt you to call us.

# RELYON CREDIT UNION

**RelyOn**  
credit union

## Enroll into digital banking

Identity verification | **Account credentials** | Contact preferences | Verification | Success

Already enrolled? [Log in](#)

Please set up a user ID and password for digital banking.

**User ID**  
Enter a new User ID

**Password**  
Enter password [Show](#)

**Confirm User ID**  
Enter your User ID again

**Confirm Password**  
Enter password again [Show](#)

**User ID Requirements:**

- User ID is not case sensitive.
- A minimum length of 7 characters.
- A maximum length of 20 characters.
- User ID can have any combination of letters and numbers.
- User ID cannot contain spaces.

**Password requirements:**

- A minimum length of 10 characters.
- A maximum length of 30 characters.
- At least one numeric character.
- At least one uppercase letter, one lowercase letter, and one special character.
- Password can contain only %\$!\* as special character.
- Password cannot contain spaces.

All fields are required unless specified as optional.

[Next](#)

**5**

5. Create and confirm your user ID and password.

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credit union

## Enroll into digital banking

Identity verification | Account credentials | **Contact preferences** | Verification | Success

Already enrolled? [Log in](#)

For future verification, you can choose to receive One-Time Passcodes (OTPs) via multiple channels.

1. Please select one phone number where you would like to receive text messages:  
Select phone number

2. Please select all phone numbers where you would like to receive voice calls:  
 (+1) 9\*\*.\*40 (Home)  
 (+1) 2\*\*.\*78 (Cellular)  
 (+1) 2\*\*.\*78 (Business)

3. Please select one email address where you would like to receive email messages:  
s\*\*\*\*7@\*\*\*\*.com

**Preferred destination for One-Time Passcode (OTP)**  
From your selections above, please identify one contact as a default destination for OTPs:  
 Voice Call  
 Email

[Clear All](#)

All fields are required unless specified as optional.

[Next](#)

**6**

6. Enter/select your phone number and email address preferences

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## Enroll into digital banking

Identity verification | Account credentials | Contact preferences | **Verification** | Success

Already enrolled? [Log in](#)

**Verification**  
Please select where you would like to receive a One-Time Passcode (OTP).

[Send me a message](#)

[Call me](#)

[Send me an email](#)

**7**

7. Select how you would like to receive a one-time passcode to login.

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## Enroll into digital banking

Identity verification | Account credentials | Contact preferences | **Verification** | Success

Already enrolled? [Log in](#)

**Verification**  
A One-Time Passcode (OTP) has been sent to (+1) 2\*\*.\*50 (Home)

Enter code: [ ][ ][ ][ ][ ][ ]

Didn't receive your code? [Retry in 50 s](#)

[Next](#)

**8**

8. Enter the one-time verification passcode.

**You're in!**

