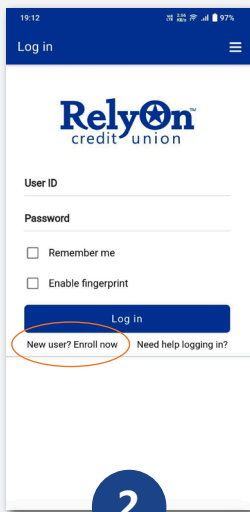


Easy Enrollment Steps for Mobile Banking

If you already enrolled online, just download the new app and enter your **new username and password**.

1. Download the app to your mobile device.
2. Tap **"New user? Enroll now"**

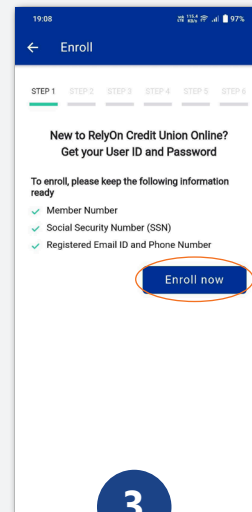


Apple

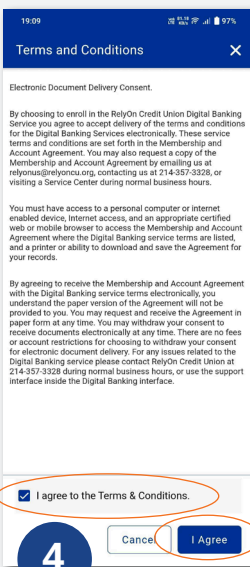


Android

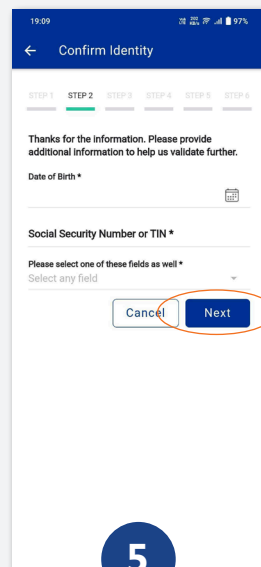
3. Gather the information requested and tap **"Enroll Now"**



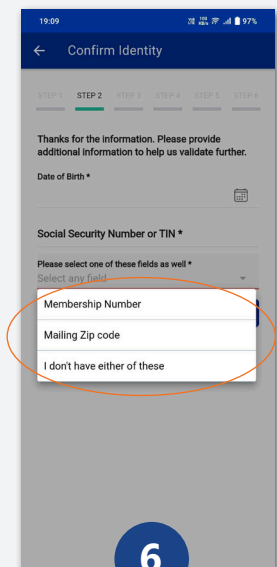
4. Tap **the check box** to agree to our terms and conditions, then tap **"I Agree"**.



5. Enter the identity information requested and tap **"Next"**.



6. Tap which additional information you want to enter.



Easy Enrollment Steps for Mobile Banking

If you already enrolled online, just download the new app and enter your **new username and password**.

7. Create a username and password, confirm password and tap **"Next"**.

19:11

← Credentials

STEP 1 STEP 2 STEP 3 STEP 4 STEP 5 STEP 6

Please set up a User ID and Password for Digital Banking.

User ID *
rocu40003070

Enter Password *
Testing12023 Hide

Confirm Password *
Testing12023 Hide

Processing

Next

Password requirements:

- A minimum length of 10 characters.
- A maximum length of 30 characters.
- At least one numeric character.
- At least one uppercase letter, one lowercase letter, and one special character.
- Password can contain only #, \$, * as special character.
- Password cannot contain spaces.

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8. Choose how to receive a one-time verification passcode and tap **"Enroll"**.

19:11

← Contact Preferences

STEP 1 STEP 2 STEP 3 STEP 4 STEP 5 STEP 6

For future verification, you can choose to receive One-Time Passcode (OTPs) via multiple channels.

Text message
(+1) 2**.*.*.*71

Email address
1*****7@g****.com

Voice call

(+1) 2**.*.*.*71 (Home)

(+1) 8**.*.*.*58 (Cellular)

Select a default OTP option *
(+1) 2**.*.*.*71 (Voice call)

Cancel Enroll

— You can change your phone number and email address from More > Personal Information.

— Can't find your current contact information above?

RelyOn Credit Union

Support: relyon@relyoncu.org

Phone: 214-362-3300

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9. Enter the one-time verification passcode and tap **"Submit"**.

19:12

← One-Time Passcode (OTP)

STEP 1 STEP 2 STEP 3 STEP 4 STEP 5 STEP 6

A One-Time Passcode (OTP) has been sent to
(+1) 2**.*.*.*71

Enter code

4 2 4 2 4 2

Didn't receive your code? Retry in 6 s

Submit

9

You're in!



19:12

Log in

RelyOn credit union

User ID

Password

Remember me

Enable fingerprint

Log in

New user? Enroll now Need help logging in?

Welcome to mobile banking, you have been successfully enrolled.

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